

Washington State E911 Advisory Committee

NG911 Subcommittee

May 14, 2014

Camp Murray, WA

1:00 am – 4:00 pm

Members Attending in Person:

Jim Quackenbush, Thurston County, Chair
Marlys Davis, King County, Vice-Chair
Lorlee Mizell, Spokane County
Kathleen Slaybaugh, Garfield County
Dave Cox, Skamania County
Rose Parr, E911 Advisory Committee, At-Large
Richard Kirton, Kitsap County
Deb Flewelling, King County
Keith Flewelling, Thurston County
Jackie Jones, Grant County
Stacey Fritz, Clark County
Peggy Fouts, Grays Harbor County
Steve Lagreid, King County
Jerry Corder, RiverCom 911
Bob Johnson, Kittitas County
Tim DiMarco, Cassidian Communications

State Office in Attendance:

Andy Leneweaver, Bill Peters, Kenn Moisey, and Kim Mask

Jim Quackenbush opened the meeting by welcoming everyone and introductions.

ESInet RFP Process

Andy Leneweaver updated on this.

- The state office is working on the 4th revision of the RFP. There is a planned meeting with the Asst. Attorney General on the Friday following this meeting.
 - Questions asked of the AAG will be how to get the 911 Coordinators and Advisory Committee to be able to review while ensuring that vendors don't, as it would prevent them from being eligible to bid on the project.
- The idea of the RFP is to have a comprehensive 911 "system" rather than a 911 "network"
- The system will be a NENA i3 Standards based system with the mandatory requirement of SIP and follow NENA i3 protocols.
- The timeline is dependent on when it can be released but we're looking toward a January 1, 2015 implementation date.

NG Projects Update

Again, Andy Leneweaver updated on this.

- Currently there are six counties that have been approved for new systems. The vendors are Combix and TCS/MicroData and Intrado.
 - Garfield County will be the first CPE implemented in the state with Klickitat following closely behind.
 - The issue with backroom is for the PSAP to have a direct connection ○ Klickitat has not tested with Intrado
 - Thurston-Clark project – Is scheduling time in the Intrado lab for testing of the TCS/microDATA solution.
 - When complete and ready, line-by-line item instructions will be written.
- The Security Network RFP has been released and is scheduled to close June 2, 2014. ○ The contract will be written so that counties can purchase off of the state contract.
- Statewide plan for text implementation is being developed. ○ The state is waiting for TCS and Intrado to confirm a gateway for text that does not depend on who the vendor is.
 - The delivery method is still under development but we will be looking at what is needed in the PSAP to enable the text to be delivered.
 - The “thought” was to have all counties implement text at the same time; however the “reality” is that the larger counties will likely move toward texting sooner than the smaller counties largely driven by elected official pressure to deliver to the larger populations.
 - Even though there will be movement of the implementation at different speeds; a consistent message is needed for the public.
 - King County is projecting to have text to 911 approximately 4th-quarter of 2014.
 - Spokane’s Hearing, Speech, and Deafness Center is under impression this will be happening tomorrow (May 15th) when only the 4 major carriers agreed be capable to provide text to 911 to CPE capable PSAPs (May 15, 2014). (Marlys agreed to share their press release and talking points for all).

IT Workgroup Update

Steve Lagreid, King County, provided a presentation on best practices and security of the 911 network. The group wrote an Executive Summary based on the meeting during the March Forum. This has been posted to OneDrive.

The subcommittee suggested changing the bulleted recommendations to directives that all coordinators will need to implement. This change will be made.

- Deb Flewelling motioned to change the wording so that it can be put into policy. Richard Kirton seconded the motion. Motion approved. Requested any feedback be sent to workgroup.
- The NG Subcommittee requested to have revision back by July 16th meeting, and if the group can complete their work earlier, we will schedule an NG911 committee meeting during the June 9-1-1 Forum in Kennewick. Response was that the workgroup will work with facilities that are moving forward for input.

It was discussed that T1s are secure from attacks. The standard is that “once it leaves the PSAP, it cannot be trusted”.

The question was asked that is there an *off the shelf* firewall that is able to fill the stop gap?

Answer: Cisco has a product, but would want to have network security personnel work this as it's, not just a standard.

NG911 Plan Update

Jim Quackenbush felt that in light of the RFPs that state office has sent out; there is a need to consider updating the NG911 Plan accordingly. Marlys agreed, but thought it was better to wait until the investigations into the statewide 911 outage are complete so that it can be incorporated into the updates.

The Jim agreed and asked for input from the group on the entire plan so a list can be created of what needs to be revisited.

The question was asked if the demark on tariffs can be clearly defined. Andy's short answer was yes. There is a start point and there is an end point. Some are tarified and some are not.

Other Business

Statewide 911 Outage: The outage has gotten the attention of Admiral Simpson, Chief of the FCC's Public Safety and Homeland Security Bureau (PSHSB), per Rebecca Beaton of the WUTC. The WUTC timeline on the investigation is that the commission has 10 days to file a report, a formal data request. After another 10 days, the request will be made for a public hearing. She will brief at the next Advisory Committee meeting.

The October Forum's training track for the 911 Coordinators will be NG911 focused.

If the IT Workgroup plan/want to meet during the Summer Conference in June, they would need to let Richard Kirton know so that a meeting room can be secured.

NOTE: that has been accomplished and there will be a meeting on Wednesday, June 25th 1030 to 1200.

The following meeting is scheduled for July 16, 2014, starting at 1:00 am at Camp Murray.

